

Transcript 3

Question History

Patron: 21:27 2007/01/28 (GMT-5)	Chat Transcript: Note: Practice question for the 24/7 advisory committee. I need a book that is not at Canisius, whats up with that connect NY
Librarian 1: 21:28 2007/01/28 (GMT-5)	Note: Patron's screen name: ed
Librarian 1: 21:28 2007/01/28 (GMT-5)	Librarian 'Tom - Medaille College' has joined the session.
Librarian 1: 21:29 2007/01/28 (GMT-5)	Hello Ed, my name is Tom. I'm not from your institution, but I am from a WNY library consortium. I'll be with you in just a minute.
Librarian 1: 21:30 2007/01/28 (GMT-5)	I'll take a look at your library and see what I can figure out about connect NY.
Librarian 1: 21:31 2007/01/28 (GMT-5)	WHAT MATERIAL IS AVAILABLE IN THE Connect NY CATALOG? Connect NY gives you access to the combined material held in these libraries. The Connect NY catalog contains bibliographic, location, and availability information for materials in participating libraries. Resources included are: books, magazines, journals, newspapers, government documents, archives and manuscript, audiovisual materials, maps, sound recordings, music scores, films, videotape and electronic resources. The Connect NY catalog is continuously updated over the Internet with your local library's holdings and shows their current circulation status, local call numbers, and summary journal holdings information. Books with a status of 'AVAILABLE' may be 'Requested' for delivery to your local library. Although listed in the Connect NY catalog, the following material CANNOT be borrowed: journals, library-use-only, reserve and non-book materials. Some electronic resources may not be accessible unless your institution holds a subscription or has copyright permission to use the resource.
Patron: 21:32 2007/01/28 (GMT-5)	Wow, that's a ton of info. So this is like Interlibrary loan?
Librarian 1: 21:33 2007/01/28 (GMT-5)	Yeah, that's what it looks like.
Patron: 21:34 2007/01/28 (GMT-5)	Okay I'm going to give this a crack and see if I can get this book.
Librarian 1: 21:34 2007/01/28 (GMT-5)	If you need anything else, contact your librarians at Canisius.
Patron: 21:35 2007/01/28 (GMT-5)	Thanks, Tom...goodbye
Librarian 1: 21:35 2007/01/28 (GMT-5)	If you need more help after reviewing the resources we've already provided, please contact us again. Thank you for using Ask Us 24/7!
Librarian 1:	Librarian ended chat session.

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(GMT-5)

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Note: Set Resolution: Practice